

Account registration for Prepaid electricity customers



Use this form if you are a prepaid electricity customer wanting to register your details with Jacana Energy

How to complete and submit this form

Please fill in using block letters and ensure details are completed in full and email to customer@jacanaenergy.com.au or return to Jacana Energy, GPO Box 1785, Darwin NT 0801. For any questions relating to this form please call 1800 JACANA (1800 522 262).

Your details

Title	First name	Last name	Date of birth
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
Phone	Email (if you have one)		
<input type="text"/>	<input type="text"/>		
Postal address (if different from service address)		State	Postcode
<input type="text"/>		<input type="text"/>	<input type="text"/>
Form of identification (e.g. DL, passport)	Identification number	State of issue	Expiry date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>
NT Concession Card Number (if applicable)		Please note: The name and address on the concession card must match the Jacana Energy account holder.	
<input type="text"/>			

Your Service address

Lot no	Unit no	Street no	Street name
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Suburb	Postcode	Prepaid meter serial number (located under barcode on meter)	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Do you operate life support equipment at this address?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	

Acceptance

- Acceptance of standard terms**
You acknowledge that by submitting this application you accept the standard terms and conditions applicable to the Jacana Energy Customer Contract (available at jacanaenergy.com.au/contract), and agree to pay the standard fees associated with a new connection or a move-out/move-in.
- Acceptance of Privacy Policy**
Jacana Energy collects information to assist with the process of reviewing this application to connect, disconnect or alter a service. Jacana Energy will not be able to process the application if the required information is not provided. By submitting this application, you permit us to disclose the information contained in this application to other parties (who may be overseas), including third party providers and external agencies as described in our privacy policy which is located on our website at jacanaenergy.com.au/privacy. We may also use your personal information for direct marketing purposes. Our privacy policy explains what information we collect, why we collect it and how we protect that information. Please review the Privacy Policy if you require further information about your rights to access your personal information, how to make a privacy complaint or how to opt out of receiving direct marketing.
- Authority to conduct credit check**
By submitting this application, you authorise Jacana Energy to conduct a credit check and use any relevant information obtained about your credit history to enable Jacana Energy to establish your creditworthiness, assess your application, assist you to avoid default and assist in the collection of overdue payments. Our Privacy Policy sets out specific details relating to how we handle credit information, in particular regarding the exchange of credit information with credit reporting bodies, guarantors, debt collectors, debt buyers and other parties. Please visit the Privacy Policy on our website for further information about the credit reporting bodies we use and how to contact them to discuss the handling of your credit information.
- I do not wish to receive marketing material from Jacana Energy**

Signature of account holder

Full name	Signature	Date
<input type="text"/>	<input type="text"/>	<input type="text"/> / <input type="text"/> / <input type="text"/>

JACANA ENERGY USE ONLY

Jacana Energy User ID

Date entered

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