

Switch to Six application form – Residential customers



Save time, fill out this form online at jacanaenergy.com.au/forms

Use this form to switch your electricity plan to Jacana Energy's Switch to Six tariff.

How to complete and submit this form

Please fill in using block letters and ensure details are completed in full and email to customer@jacanaenergy.com.au or return to Jacana Energy, GPO Box 1785, Darwin NT 0801.

For any questions relating to this form please call 1800 JACANA (1800 522 262).

Your details

Account number

First name

Last name

Date of birth

Email

Phone business hours

Connection address

Lot no

Unit no

Street no

Street name

Suburb

State

Postcode

Meter upgrade charges

I would like the costs incurred to replace or reprogramme my meter to be charged to my account:

With a SmoothPay arrangement*

As a single charge payable upfront for the total amount

Your authorisation

- I understand the type of meter installed at my property will impact on my ability to access the Switch to Six tariff. I understand that my meter may need to be replaced or reprogrammed. I agree that the cost of all meter upgrades will be at my own expense and charged on to my electricity account.
- I understand that metering technicians cannot perform meter upgrades if the meter installation at my property is deemed unsafe by the metering technician, for example if the property or meter contains hazardous material or if there are other access issues such as locked gates or unrestrained dogs. If metering technicians attend my property and are not able to safely perform the meter upgrade, I understand that I will be charged a call out fee.
- I agree to be charged at the Switch to Six tariff for no less than 12 months, starting from the day Jacana Energy receives confirmation from the metering service provider that my meter is active and recording consumption is peak and off-peak times.
- I agree that I am responsible for monitoring the electricity usage at my property to ensure I achieve the greatest value from the Switch to Six tariff. I agree that I am responsible for my electricity usage and will pay electricity charges in accordance with Jacana Energy payment terms.

Full name

Signature

Date

*The SmoothPay arrangement allows you to pay the cost of your meter upgrade in eight equal instalments over 24 months and is subject to conditions.
** If metering technicians attend your property to replace or reprogramme the meter and are unable to do so because you fail to provide safe and easy access to the meter or your installation contains asbestos, you will be quoted a call out fee.

JACANA ENERGY USE ONLY

Jacana Energy User ID

Date entered