How to read your invoice
To view this online, please go to: www.jacanaenergy.com.au/businessbill
Service details:

**Power factor**: Is a measure of how efficiently power drawn from the network (kVA) is converted into useful energy (kW) by your electrical installation. The higher the power factor, the more efficient your site is at utilising supplied power, with 1% being the most efficient.

**Loss factor**: Represents the energy loss due to electrical resistance and heating when electricity travels through the network.

Summary of meter(s): Total usage of each meter(s) over the billing period.

Payments received since your last invoice: Shows details of payments and transactions.

Non-regulated retail charges: Shows the total amount of electricity you used in peak and off-peak times during the billing period at your applicable rates.

Regulated network charges: These are costs the network provider charges for the management and delivery of electricity through their network to your premises. Jacana Energy passes these costs on to you directly without any mark-up.

Environmental charges: These are the Large-scale and Small-scale renewable energy charges that relate to the Federal Government’s Renewable Energy Target scheme.

Payment options: Five convenient ways to pay your invoice including unlimited EFT payments.