



# How to read your invoice



- 1 Invoice Details:** Key identification details for your account.  
**Account number:** Identifies your business as a customer of Jacana Energy. Quote this number when contacting us.

- 2 Important numbers:**  
**Enquiries:** Connects you directly to your local business account management team.  
**Network Faults & Outages:** Connects you to the network provider so you can report or get information about faults and power interruptions.  
**Life Threatening Emergencies:** Call to report any life threatening situation related to your power supply.

- 3 Service Address:** The address where the meters are located.  
**4 Account Summary:** An overview of your last bill, new charges for the current billing period and the total amount due.  
**Previous bill:** Shows the date issued, the balance brought forward, payments received by the date of this invoice and your total due.

To view this online, please go to: [www.jacanaenergy.com.au/businessbill](http://www.jacanaenergy.com.au/businessbill)

**1 Invoice Details**

<b>Account number</b> 1234-10	<b>Tax invoice</b> 115479	<b>Issue date</b> 3 Nov 2016
<b>Your ABN</b> 12 456 789 012	<b>Jacana Energy ABN</b> 65 889 840 667	

**2 Enquiries**  
08 8985 7298 (Mon–Fri, 8am-4:30pm)  
**Network Faults & Outages**  
1800 245 092 (24hrs – Power & Water Corp)  
**Life Threatening Emergencies**  
000 or 1800 245 090 (24hrs/7days)

**3 businesscustomers@jacanaenergy.com.au**  
**4 jacanaenergy.com.au**  
**5 Jacana Energy, GPO Box 2601, Darwin NT 0801**

**6 Electricity Tax Invoice**  
**7 Service Address: 1 Any Street, Darwin NT 0800**

**8 Account Summary**

<b>Previous bill: Issued 2 October 2016</b>	
Opening balance	\$51,400.00
Payments received	\$51,400.00 CR
Credit Adjustments	\$0.00
<b>Current bill: Billing period 1 October – 31 October 2016</b>	
<b>Balance Brought Forward</b>	<b>\$0.00</b>
*New charges and Debit Adjustments	\$27,571.74
<b>Total charges</b>	<b>\$27,571.74</b>
GST (on new charges and adjustments)	\$2,757.18
<b>Total due</b>	<b>\$36,328.98</b>

**9 Total Due and Due Date:** Shows how much you need to pay and by when.  
**10 Daily usage – retail charges:** Shows the daily amount of electricity (in peak and off-peak times) you used during the billing period.  
**11 Daily network demand:** Shows the daily amount of energy needed by the network (in peak and off-peak times) to transmit electricity to your site.  
**12 Monthly usage compared to same time last year:** Compares your last three months' consumption with your usage at the same time last year, so you can compare your usage by season.  
**13 Average daily 15 minute usage:** Shows your average daily 15 minute interval consumption across the billing period, so you can look at ways to reduce your daily consumption.

**14 Useful Data:**

- 15 Average daily usage:** 2,699.55kWh
- 16 Average daily cost:** \$978.35
- 17 Greenhouse gas emissions this bill:** 122 tonnes CO<sub>2</sub>-e

**18 Welcome to your new Jacana Energy invoice.** You now have access to a detailed breakdown of usage, transactions and amounts due. Visit [jacanaenergy.com.au/businessbill](http://jacanaenergy.com.au/businessbill) for information on how to read your new invoice.  
Following our billing system upgrade, you need to update your payment information to reflect your new account number. Contact us on 08 8985 7298 for advice.

\*Indicates a GST applicable charge. Please refer to all pages of this invoice.

- 3** **Service Address:** The address where the meters are located.
- 4** **Account Summary:** An overview of your last bill, new charges for the current billing period and the total amount due.  
**Previous bill:** Shows the date issued, the balance brought forward, payments received by the date of this invoice and your total due.
- 5** **Current bill: Billing period:** Shows the billing period you are being charged for and a summary of all charges.
- 6** **Total due:** Shows the total amount due for the billing period after adjustments, including any amount owing since your last bill, plus GST.
- 7** **Total Due and Due Date:** Shows how much you need to pay and by when.
- 8** **Daily usage – retail charges:** Shows the daily amount of electricity (in peak and off-peak times) you used during the billing period.
- 9** **Daily network demand:** Shows the daily amount of energy needed by the network (in peak and off-peak times) to transmit electricity to your site.
- 10** **Monthly usage compared to same time last year:** Compares your last three months' consumption with your usage at the same time last year, so you can compare your usage by season.
- 11** **Average daily 15 minute usage:** Shows your average daily 15 minute interval consumption across the billing period, so you can look at ways to reduce your daily consumption.
- 12** **Useful Data:**
- 13** **Average daily usage and average daily cost:** These are calculated as an average of this bill.
- 14** **Greenhouse gas emissions this bill:** Shows your greenhouse gas emissions for this billing period in tonnes of CO<sub>2</sub>-e.
- 15** **Important notice:** Important messages from Jacana Energy will be located here.

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## Service details

<b>Account number</b> 1234-10	<b>Billing period</b> 1 October – 31 October 2016	<b>Power factor</b> Peak 0.98 Off Peak 0.99	<b>Summary of meter (s)</b> 188824/1 81,931.20kWh 189945/1 1,754.72kWh
<b>Service address</b> 1 Any Street, Darwin NT 0800	<b>Total usage (kWh)</b> 83,685.92kWh	<b>Loss factor</b> Peak 4.62% Off Peak 0.00%	

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## Payments received since your last invoice

## Previous bill: Issued 2 September 2016

Previous account	\$704.48 CR
Payments received	\$704.48 CR
<b>Balance brought forward</b>	<b>\$1,408.96 CR</b>

## Details of your electricity charges

	Usage	Unit price	Total cost (ex GST)
<b>Non-regulated retail charges (peak applies 6am – 6pm Monday – Friday)</b>			
*Non Regulated Peak Energy	62,556.48	\$0.1803850	\$11,284.25
*Non Regulated Off Peak Energy	21,129.44	\$0.1429180	\$3,019.78
<b>Regulated network charges (peak applies 6am – 6pm everyday)</b>			
*System control Charge	83,685.92	\$0.0010000	\$11,284.25
*System Availability Charge (meter/day)	31.00	\$45.4504398	\$1,408.96
*Low Voltage Network Peak Energy (kWh)	<b>69,892.64</b>		<b>\$3,080.13</b>
First 10,000	10,000.00	\$0.0579700	\$579.70
Next 20,000	20,000.00	\$0.0476100	\$952.20
Next 80,000	39,892.64	\$0.0388100	\$1,548.23
*Low Voltage Network Off Peak Energy (kWh)	<b>13,793.28</b>		<b>\$9,089.38</b>
First 10,000	10,000.00	\$0.0548100	\$548.10
Next 30,000	3,793.28	\$0.0420400	\$159.47
*Low Voltage Peak Demand (kVA)	<b>1,445.07</b>		<b>\$16,456.00</b>
First 50	50.00	\$9.1750000	\$5,670.00
Next 100	100.00	\$9.1750000	\$4,398.00
Next 300	300.00	\$7.7930000	\$3,678.00
Next 500	500.00	\$6.1750000	\$3,678.00
Above 950	495.07	\$4.6210000	\$1,289.00
*Low Voltage Off Peak Demand (kVA)	<b>375.66</b>		<b>\$711.16</b>
First 50	50.00	\$2.1640000	\$108.20
Next 100	100.00	\$2.1640000	\$216.40
First 450	225.66	\$1.7130000	\$386.56
<b>Environmental charges</b>			
*Large Scale Renewable Energy	83,685.92	\$0.0075860	\$634.84
*Small Scale Renewable Energy	83,685.92	\$0.0038720	\$324.03
<b>Total (ex GST)</b>			<b>\$27,571.79</b>
GST (on new charges)			\$2,757.18
<b>Total new charges (inc GST) for 1 Any Street, Darwin NT 0800</b>			<b>\$36,328.98</b>

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## Environmental charges

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*Small Scale Renewable Energy	83,685.92	\$0.0038720	\$324.03
<b>Total (ex GST)</b>			<b>\$27,571.79</b>
GST (on new charges)			\$2,757.18
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## Payment Options



**Electronic Funds Transfer (EFT)**  
Account name: Jacana Energy, BSB: 085461  
Account number: 421005322, Ref: 1234-10  
Email your payment advice to  
remittance@jacanaenergy.com.au



**Post Billpay**  
In Person  
At any Australia  
Post outlet

**Account number** 1234-10



**Direct Debit**  
To set one up today visit  
jacanaenergy.com.au/directdebit



**Biller Code:** 264465  
**Ref:** 1234-10

**Due date** 13 Jan 2017

**Total amount** \$36,328.98



**Cheque**  
Mail this slip with your cheque payable to  
Jacana Energy C&I, GPO Box 2601, Darwin NT 0801



2755 10132699517

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## Service details:

**Power factor\*:** Is a measure of how efficiently power drawn from the network (kVA) is converted into useful energy (kW) by your electrical installation. The higher the power factor, the more efficient your site is at utilising supplied power, with 1% being the most efficient.

**Loss factor\*:** Represents the energy loss due to electrical resistance and heating when electricity travels through the network.

**Summary of meter(s):** Total usage of each meter(s) over the billing period.

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**Payments received since your last invoice:** Shows details of payments and transactions.

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**Non-regulated retail charges:** Shows the total amount of electricity you used in peak and off-peak times during the billing period at your applicable rates.

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**Regulated network charges:** These are costs the network provider charges for the management and delivery of electricity through their network to your premises. Jacana Energy passes these costs on to you directly without any mark-up.

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**Environmental charges:** These are the Large-scale and Small-scale renewable energy charges that relate to the Federal Government's Renewable Energy Target scheme.

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**Payment options:** Five convenient ways to pay your invoice including unlimited EFT payments.

\* Information about power factor and loss factor is available at:  
[jacanaenergy.com.au/powerfactor](http://jacanaenergy.com.au/powerfactor)