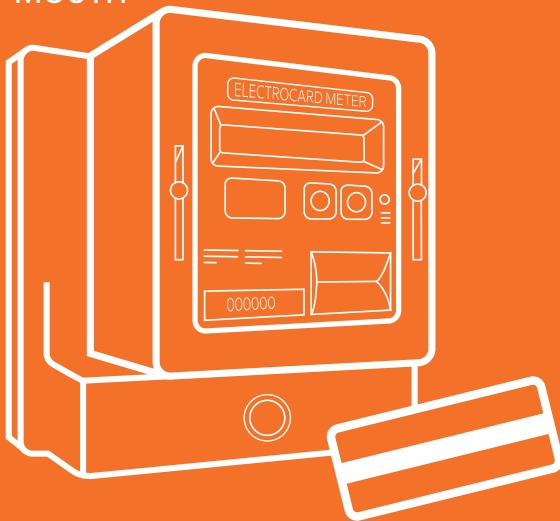
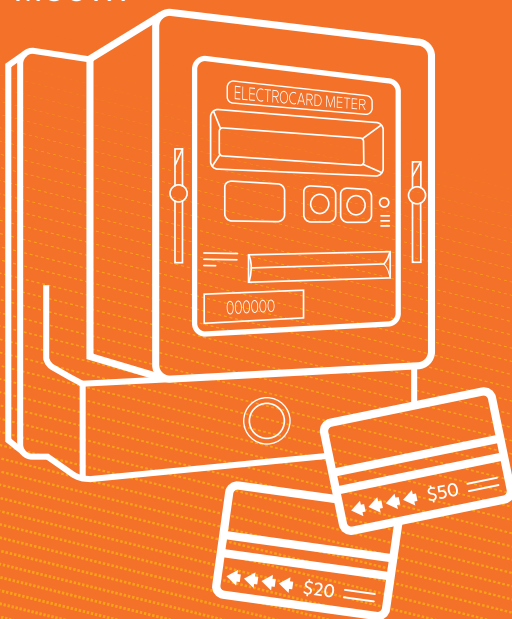


Electricity pre-payment meters

NARROW MOUTH



WIDE MOUTH



Prepayment meters are a type of domestic meter that requires users to pay for their electricity before they use it. Electricity is credited to the meter by a single-use token, available for purchase at selected stockists across the Northern Territory.

Prepayment tariffs

For the current prepayment meter tariff and cost of installation, visit jacanaenergy.com.au/tariff

The pre-payment electricity tariff is adjusted annually in line with pricing changes set by the Northern Territory Government.

Narrow mouth meters

Your narrow mouth (Siemens) pre-payment meter accepts only the narrow mouth (Siemens) tokens.

How to top up your meter:

- Insert the narrow mouth (Siemens) token at a constant speed, with the silver strips facing upwards.
- Once a token has been used, a thin black line will appear on one of the silver strips.

Wide mouth meters

Your wide mouth (Ampy) pre-payment meter accepts only the wide mouth (Ampy) tokens.

How to top up your meter:

- Insert the wide mouth (Ampy) token with the printed side up and the arrows pointing toward the meter.
- The meter will punch three pin holes near one corner of the token once it has been read.
- Firmly hold the token and pull to remove it from the meter.

Emergency credit

- You can activate a \$5 emergency credit by pressing on the 'emergency credit button' if you have run out of your top-up credit.
- The next time you insert a pre-paid token, the meter will automatically repay the emergency credit first before any top up credit is added. For example, if your meter display shows \$4.00E, adding a \$5.00 token will only give you \$1.00 top up credit as \$4.00 will go towards repaying the emergency credit.
- Your meter will not turn off between 5pm and 8am even if the credit and emergency credit run out.

View our full list of token stockists at jacanaenergy.com.au/prepaid