

# Quick reference guide



## Understanding your meter

- 1 Display**  
Shows the information you select using the buttons on the keypad and any other messages from your meter.
- 2 Keypad**  
Use to select different options, or to enter your receipt number (manual top up only)
- 3 On/off**  
Shows if your power is on or off
- 4 Meter number**

## Checking your credit

Press the **B** button to check how much credit is left on your meter. If you're running low or you have run out, the display will show a message.

## Low or no credit

The meter will display a message when your credit falls below \$5 to let you know that it is time to top up. Use your swipe card at participating shops or service stations to top up.

## Manual top up

The 20 digit transaction number on your receipt is unique to your payment. To add your credit manually, press **A**, key in the transaction number, then press **B**. The meter will then show if the entry was accepted or rejected.

## Reconnecting your meter

If your meter has switched off, you will need to reconnect it after you've topped up. Follow the message on the display: press **A** to connect, then **B** to confirm.

## Emergency credit



If you have run out of credit, you can add \$20 in emergency credit. To activate, press **7** and then '**A**' to accept the 'EC OFFER'.

## Friendly credit



If you run out of credit between **9am and 4pm on weekdays**, your meter will switch off the power.

If you run out of power after 4pm, or on the weekend, your meter will wait until 9am on the next weekday to switch off the power. You can view friendly credit details by pressing **8** on the keypad.

Emergency credit and friendly credit are loans: the next time you top up, your credit will first repay the amount of emergency or friendly credit you used.