

How to read your bill – Reliabil bill statement

1 Useful contacts

2 Your Reliabil Plan Summary

Previous statement – Your previous instalment due and the payments you made last month.

Current statement – Shows your instalment due for this month.

Total payments due for your Reliabil Plan.

Your Reliabil review cycle – Shows where you are on your twelve-month Reliabil cycle and when your six-monthly reviews are due.

3 Direct debit information

When your next instalment will be debited from your account.

4 Invoice details

Account number – Identifies you as a Jacana Energy customer.

NMI – National Meter Identification number, identifying your meter.

Pricing plan – The pricing type that applies to your property.

5 Contact information



For more information visit
jacanaenergy.com.au/Reliabil

kWh= kilowatt hours