How to read your bill

1 **Useful contacts**

2 **Your account summary**

Displays any amount owing from your last bill, new charges for this billing period and the total due.

3 **Payment amount and due date**

4 **Your usage summary**

Average daily cost – Your electricity charges for usage during the billing period divided by the number of days in the period.

Greenhouse gas emissions – Amount of CO_2 emitted by your household during the billing period.

Your average daily usage – Displays the number of kWh you used on average per day during this billing period and compared to the same time last year.

Average daily use per household size – How your daily use compares to other households in the NT, depending on how many people live in your household.
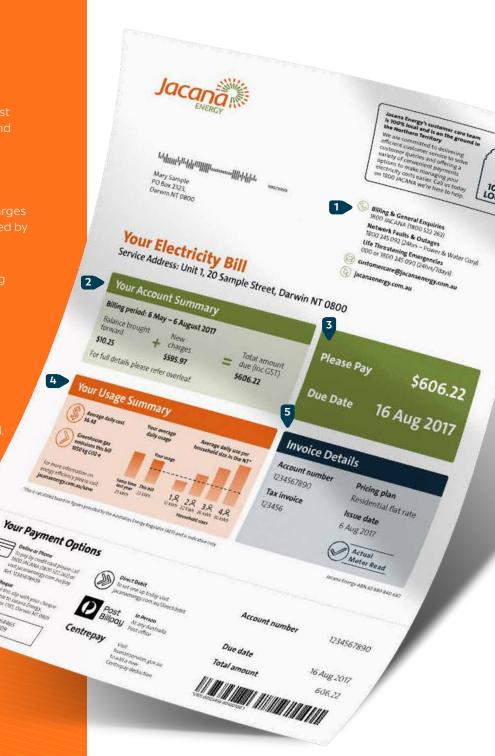
5 **Invoice details**

Account number – Is your unique identifier for your Jacana Energy account.

Pricing plan – The pricing type that applies to your property.

Meter read type – Shows if your meter has been read or your usage has been estimated.

6 **Your payment options**

Your payment options and reference numbers to use when paying your bill.

For more information visit
jacanaenergy.com.au/bill

kWh= kilowatt hours
The units we use to charge you for your electricity consumption.

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7 **Your service details**

Service address – The address of your property

NMI – National Meter Identification number, unique to your installation.

Meter numbers – Your meter's serial number.

Meter read date – When your meter was read.

Next approximate meter read date – When your meter is likely to be read next. Please ensure easy access to your property around this time.

8 **Transactions summary since your last bill**

Shows the opening balance on your account, lists all payments you have made since your last bill was issued, then shows a summary of your new electricity charges, the supply charge and any adjustments to your bill for this billing period.

9 **How we have worked out your bill**

Meter number – Your meter's serial number.

Meter read type – If your meter was read or your usage was estimated.

Tariff – The name of the rates applied to your property.

Rate – The rate type including peak, off-peak or all day.

Previous read – The meter read taken when your last bill was issued.

Current read – The meter read taken to issue this current bill.

Total usage –your current meter read minus your previous meter read.

Unit price – The rate in dollars that applies per kWh.

Total cost – Your total usage multiplied by the unit price. How much you owe for the electricity you have used during the period, as registered by your meter.

Supply charge – This is a fixed charge applied per day which covers the cost of supplying electricity to your property.

Other charges, discounts and adjustments – Any additional charges, discounts or adjustments applied to your bill during the billing period including concessions.

Total charges – The sum of all charges, discounts and adjustments.

10 **Useful information**

Any messages that apply to your account or bill will be displayed here.

11 **Contact information**

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